

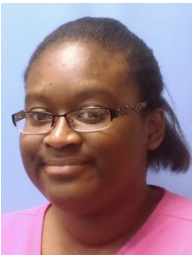
Employee of the Quarter

The Employee of the Quarter Program recognizes SouthCoast team members for outstanding accomplishments and/or contributions to SouthCoast and its mission statement. Eligible employees must display superior performance, innovative improvements, excel in his/her quality of work, and contribute to the SouthCoast core values. Nominations are submitted by the SouthCoast management team and then reviewed by the Executive Committee. The Executive Committee recognizes three employees from the following categories: clinical, administrative support, and clerical staff. Employee of the Quarter winners are eligible for Employee of the Year.



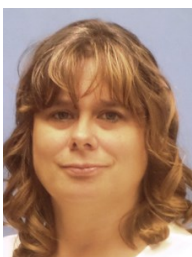
Rose Smith—Accounts Payable Specialist

Rose is always willing to work with others within the accounting department, as well as other departments to ensure that everyone involved has the most accurate and timely information. Rose often comes in early or stays late when needed during critical times such as month end close to ensure the most up to date information is available for staff and managers. She always responds quickly to managers whenever there is a question or if they need further clarification on an invoice.



Vanessa Brown—Self-Pay Representative

Vanessa always strives to complete her workload on time and accurately. Patients and employees comment on how Vanessa goes out of her way to help with billing questions, she always makes sure that the patients get an accurate answer. Vanessa works on weekends to ensure that the department is up to date. Vanessa is a pleasure to have in the department. She is always looking to help others after her own assignments are completed.



Nicole Starnes—Licensed Practical Nurse

Nikki goes above and beyond her job. She has great follow through and the patients are constantly complimenting her. She works well with her team to ensure everything is done on time and done correctly. Nikki is willing to come in early or stay late to make sure the patients have everything they need. She has great problem solving abilities, she will stay on the issue until it is resolved. Nikki is definitely a team player!

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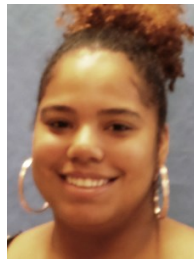
Welcome To SouthCoast Health-June New Hires



Casie Hickox
Patient Representative,
Bldg. 1



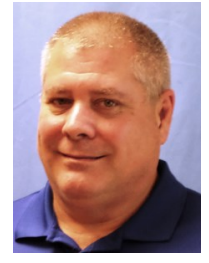
Jordan Manuel
Physical Therapy Asst.,
Bldg. 1



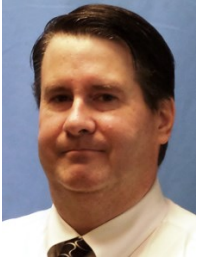
Arianna Ross
Certified Medical Asst.,
Chatham Center



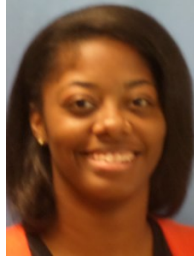
Loletta Hayes
Patient Representative,
Richmond Hill 89



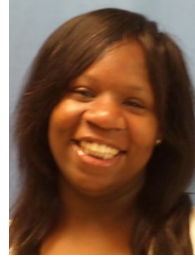
John McCreery
Telecommunication Eng.,
IT



Norman Stryker
MRI Tech,
Imaging/Savannah



Catherine Davis Wright
Practice Manager,
Bldg. 1



Jessica Young
Mammo Tech,
Imaging/Hilton Head



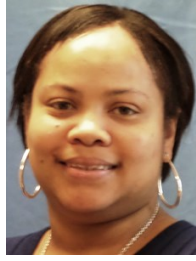
Catherine Towers
Registered Nurse,
Cardio



Analeigh Casey
Physical Therapy Tech,
Bldg. 1



Amy Presley
Patient Representative,
Bldg. 1



Amanda Skinner
Patient Representative,
Richmond Hill 5A



Nycehille Walker
Medical Asst.,
PRN Pool



Michelle Wallace
Patient Representative,
Pooler



Jessica Weaver
Certified Medical Asst.,
Richmond Hill Peds

SouthCoast Health Welcomes A New Nurse Practitioner To The Cardio Dept.



Ashley Woodruff , AGPCNP-BC will be joining the Cardiology team on July 9, 2018.

Ashley grew up in Richmond Hill, Ga. She knew from the beginning that healthcare was where she was supposed to be. She received her BSN from Armstrong Atlantic State University in 2008, and began her career as an RN at University Hospital in Augusta, GA and at Memorial Hospital here in Savannah. Ashley also worked as a Nursing Instructor at AASU, while obtaining her MSN in 2015.

Ashley is married to a wonderful guy name Gary and they have four beautiful children. They also have two dogs and a spunky cat. Ashley love traveling, boating and exploring new things with her family.

SCH Welcomes Ashley Woodruff!

If your uniform is tattered, battered, faded or ripped...it's just a hop and a skip to SCH's Gently Used Closet.

Each item is \$10.00, if it still has the tag on it the price will be \$12.00. For inquires, please contact Peron Scott at 912-303-3550/ext. 8550.

Clerical

XS Shirts/Pants
Med Shirts/Jackets/Pants
Lrg Shirts/Jackets
XL Shirts
2XL Shirts
3XL Jackets

Clinical

XS/XXS Pants
Small Shirts/Jackets/Pants
Med Shirts
XL Jackets/Pants (Petite)
2XL Shirts/Jackets/Pants
3XL Jackets
4XL Shirts

Men's Clinical

Med Shirts
2XL Shirts/Jackets



CUSTOMER SERVICE 101

The Focus Word for the month of July is R.E.S.P.E.C.T

RECOGNIZE THAT EVERY OPINION IS VALUABLE

EXPRESS & RECEIVE FEEDBACK WITHOUT MAKING IT PERSONAL

SMILE, IT'S A UNIVERSAL LANGUAGE

PRACTICE AUTHENTIC LISTENING

ENCOURAGE DISCUSSION OF IDEAS & ISSUES, NOT PEOPLE

CELEBRATE EACH OTHER'S SUCCESSES

TREAT OTHERS AS THEY WISH TO BE TREATED

When employees respect each other and get along in the workplace, it's amazing how productivity increases, morale increases and employees are more courteous to customers.



In order to continue to help our employees to save for retirement, SouthCoast will use the auto-escalation feature of the plan and increase deferrals each July 1st starting in 2018, by 1% up to a maximum of 7%. You will have the option

to keep at your current deferment, lower it or increase it. Anyone currently contributing below 7% to their retirement plan, will automatically be auto escalated in increments of 1%. Anyone contributing above 7% will not be affected.

Please remember, you may always change your deferral amount to increase it, lower it or cease contributing to the plan.

Forms can be found on the SCH website under Human Resources Information/Employee Benefits/401k/Change Contribution Form.

HR CORNER

Looking to move up without moving out???

... check out some of the job openings available right here at SCH!

- Practice Manager-OB
- Insurance Verification Specialist
- Unit Secretary-OB
- Referrals Specialist
- Security Solutions Engineer
- Systems Administrator Tier II
- Clinical Coordinator-Main Campus
- LPN-ID/Bldg. 1
- Registered Nurse-Cardio
- PTE MRI Tech
- Medical Assistant-OB
- PTE Nurse Practitioner-Urgent Care (Hville/RH/Pooler)

***Internal candidates, please be aware that you must inform your current supervisor if you are interested in another position and would like to apply for it.

THE BIGGEST LOSER

SouthCoast Health 2018

After 12 long, grueling weeks of our “Biggest Loser Contest”, the results are in!



**Admin’s 1st Place Winner-Amanda Allen
2nd Place Winner-Rose Smith**



Eye Care -Toni Brown



**Pooler’s 1st Place Winner-Katie Height
2nd Place Winner-Phyllis Greene**



Surgery -Pearl Balcom



Bldg. 1-Tonjia Patterson



Bldg. 2 -Angie Jones



310 Peds-Carla Strong

The winner for Richmond Hill Peds is Cassandra Satterwhite.

Congratulations to our winners and all of the participants! Everyone did a tremendous job. Keep up the good work!

July 2018



ANNIVERSARIES

1 Years

Keishawna Mikell
 Porshea Johnson
 Jasmine Hazel
 Jenifer Malloy
 Lisa Jones
 Angel Mikell
 Carla Strong
 Sandrine Whitlock
 Kenya Scott

2 Years

Antoinette Brown
 Robin O'Hern
 Britney Murray

3 Years

Dr. Nathan Fergus
 Karen Dewberry

4 Year

Dr. Leland Dampier
 Dr. Braxton Fields
 Dr. Sabin Tomus
 Ytेशia Jackson
 Rebecca Wells
 Angela Bradley
 Haley Dickerson
 Felicia Waters
 Ashley Shaw
 Treasure Foreman

5 Years

Dr. Garrett White
 J'Lisia Thompkins
 Nikki Robinson

6 Years

Dr. Jami Scanlon
 Lillie Simmons

7 Years

Keshia Vail
 Gillian Dwyer

8 Years

Dr. Victor Rosenfeld

10 Years

Kimberly Baker
 Latosha Lee

11 Years

Dana Mason
 Virginia Simmons

12 Years

Dr. Todd Lanier
 Avis Knowles
 Daphne Wall
 Minh-Hieu Tran

13 Years

Sharon Wiley
 Jackie Tariq

14 Years

Dr. Christopher Oldfield
 Dr. Stephen Yeager
 Renata Yeager
 Patty Patrick

15 Years

Dr. Troy Murphy
 Contina Williams

16 Years

Michael Bennett
 Julie Harmon

17 Years

Michelle Riley

19 Years

Dr. Robert Weeks
 Brenda Lewis

20 Years

Dr. Robert Remler
 B. J. Sanders

22 Years

Dr. Theodore Geffen
 Dr. Wallace Holland
 Dr. Robert Jones
 Dr. Robert Grant
 Dr. Jules Victor, III
 Dr. Ben Watson
 Dr. Harresh Dulamal
 Dr. Leonard Wojnowich
 John Marrero
 Scott Snyder
 Cherie Bowers
 Sarah Butterfield
 Stacy Donovan
 Pam Gould
 Barbara Lutz
 Therese Sheehan
 Andrea Cardinal
 Bonnie Wilson
 Sallie Cunningham

BIRTHDAYS

1 Sarah	Clayton	16 Catherine	Whiddon
2 Kawanza	Jackson-Austin	16 Kyra	Rollyson
2 Melanie	Combs	17 Nicole	Dunn
3 Heather	Yuill	18 Julie	Phipps
4 Latrice	Rayborn	19 Lisa	Jones
4 Tiara	Jones	20 Elizabeth	Lee
5 Tim	Harper	20 Kimberly	Baker
5 Cindy	Udinsky	22 Dr. Regina	Dandy
5 Jessica	Capers	22 Tiffany	Gray
6 Jocelyn	Mainor	23 Robbie	Williamson
6 Miracle	Burns	24 Dr. Robert	Jones
8 Brittany	Edge	24 Jamie	Mincey
8 Anistashia	Knight	25 Natisha	Nichols
8 Tanya	Mullings	25 Christina	Curry
9 Amanda	Allen	26 Dr. Donald	Cobb
9 Catherine	Towers	27 Dr. Benjamin	Watson
10 Dr. Stephen	Yeager	27 Tiffani	Cook
11 Dwayne	Kicklighter	27 Paige	Pardue
13 Christine	Swords	29 Thomas	Zecchin
13 Dr. Michael	Cohen	29 Latisha	Hurd
14 Dee	Pace	30 Christy	Wigley
14 Latangi	Craddock	30 Michelle	Hicks
15 Michael	Bennett	31 Saprina	Givhan
15 Jacqueline	Tootle	31 Shelley	Deer
16 Marlyn	Rivera	31 Ksenia	McCoy

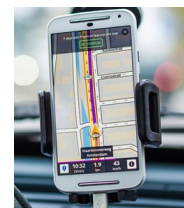
SCH Extras...

Georgia Bans Hand Held Devices While Driving



Georgia has become one of the 16 states in the country that bans the use of hand held devices while driving. Governor Deal signed "Hands-Free Georgia Act" (House Bill 673) into law on May 2, 2018. The new law takes effect July 1, 2018.

The act makes it illegal for drivers to "physically hold or support, with any part of his or her body", a wireless telecommunications device. It will be illegal for drivers to make and receive telephone calls, send and receive text messages or emails, post on social media, or browse the internet with a hand-held device while driving (including while stopped at a traffic light). Drivers must use an earpiece or wireless device, including a smartphone watch, for making calls, sending or receiving texts, or for navigational purposes.



Employees Insured Through SCH...

Your Explanation of Benefits: Read the Reason Codes



If you have a high deductible health plan (HDHP), payments you make for visits, procedures and prescriptions count towards your deductible.

Occasionally, over-accumulation can occur, meaning that your billed charges may have exceeded your deductible. Healthgram will correct this by reprocessing one or more claims with your providers.

How to know if you're impacted

At the bottom of every Explanation of Benefits (EOB) you'll notice a section under the heading "Reason Code". If a claim is reprocessed, a new Explanation of Benefits (EOB) is generated and reason code ADJ will appear in that section. ADJ stands for Adjustment to a Previously Processed Claim.

Contact Member Support:

1.800.446.5439

View your EOBs online:

members.healthgram.com

Reason Code Description

Code	Description
ADJ	ADJUSTMENT TO A PREVIOUSLY PROCESSED CLAIM
XM1	PLAN ALLOWANCE APPLIED
014	DEDUCTIBLE REACHED

If you see the reason code "ADJ" on your EOB, contact your provider's office listed on the EOB to determine if you are owed any reimbursement.